

DIORE®

Q U A R T Z

Cleaning & Care

Routine Care of Diore Quartz

Due to their low porosity, Diore Quartz surfaces are highly resistant to household stains. We recommend you use Unika Quartz Cleaner or CIF to clean your new worktops. If you don't have these products, the best option is to use water and neutral soap. You should then finish off by rinsing the surface with plenty of water and drying it with kitchen paper or a clean cotton dish towel.



Cleaning Stubborn Stains

When faced with stubborn stains, the best way to clean it depends on the type of stain. The most usual cases are:

Grease Stains

Apply Unika or similar (dishwasher soapy product) onto the stain and rub it with a sponge until it disappears. Repeat the process if necessary. Next, rinse with a generous amount of water and dry the affected area.

Limescale

Use cleaning vinegar and a damp sponge. If the stain persists, you can use a limescale remover that has been diluted with water. Never leave it on for more than 2 minutes. Repeat the process if necessary. Rinse with plenty of water and dry with paper.

Silicone and Putty Stains

We recommend you remove the stains as soon as they appear. To do so, use a knife held horizontally and CleanColorsil, and scrub with a sponge. If you don't have any CleanColorsil, you can use a well-known brand of silicone remover. Afterwards, rinse with plenty of water and dry.

Cleaning Difficult Stains

For difficult stains, pour some Unika Quartz Cleaner on to the affected area and leave for 2 minutes. Next, scrub with a gentle scouring pad (for glass-top cookers, blue type: no scratch), rinse with plenty of water and dry. If the stain persists, contact us for further advice.

Avoiding Heat Damage

After using certain kitchen utensils, such as frying pans, pots and other items that give off heat, do not place them directly onto the surface. Instead, you should use a table mat (a rubber one, if possible) until the utensils have cooled down. This is because the sharp difference in temperature (between hot and cold) can damage the surface.

Preventing Damage

Diore Quartz is extremely hard, however to avoid scratching your surface use a cutting board and don't drag sharp objects such as keys across it. Hard impact to the edges with pans or other kitchen implements should also be avoided.

- Do not leave water on the surface for long periods of time. The most susceptible areas are those that are close to sinks.
- Do not use water-repellents, sealants, polishes or similar products.
- Do not polish the surface, especially with wax household polish.
- Do not place heavy objects that are unsuitable for worktop use on the surface.
- If you use bleach cleaners such as Flash or Cillit Bang you should rinse the surface with plenty of water and then dry it immediately. Never leave bleach based products in permanent contact with the surface, as they may affect it after 1 hour.
- Do not use any scouring pads that may scratch the surface. Use a cleaning sponge.
- Products that you must not use include paint strippers, oven-cleaning products, cleaning products containing methylene chloride, acids for unblocking plugholes or nail-polish removers containing acetone.